

Pet business is top dog for quality of service



Walk The Dog won a special award for the third year.

A PET care business has received a Special Merit Award for the third year running.

The accolade, given by the National Association of Registered Pet Sitters and Dog Walkers, recognises excellence in both animal care and customer service.

Owner Hanne Grice, 33, started Walk The Dog from her home in Hillside Gardens in 2007, after living in Berkhamsted for two years and noticing the popularity of pets and a lack of an existing service.

"You only need to

look outside Waitrose to see how many pet owners there are."

Walk The Dog – besides offering dog-walking services – also visits and feeds pets when owners are away. Hanne specialises in behavioural training for dogs and is a certified Dog Listener.

"Dog listening is about reading body language and understanding the dogs," Hanne explains.

"It's important to educate the owners too. Dogs need a strong leader," she said.

Hanne, who lives

with husband Justin, was asked to submit testimonials to win the award. Hanne believes it is the service quality and attention to detail that gives her the edge.

After a year of operation Hanne began to take on more staff, and currently has a team of five who operate over Berkhamsted, Tring and Hemel Hempstead.

Although Walk The Dog cares mainly for cats and dogs, it handles most animals, and has even handled a bearded dragon. To find out more, visit www.walk-the-dog.net

the next edition of

Herts of
business

please call **01442**